

Media Release

Monday, 21 April 2008

5 Star Rating in the East for YES Personnel

Disability Employment Network star rating for Eastern Melbourne – YES is the clear leader in the East.

YES Personnel, located in Ringwood on Maroondah Highway has obtained the prestigious five star rating under the Disability Employment Network (DEN) performance program. As one of the 225 DEN members, YES Personnel has been officially recognised as a leading provider with expert employment support services. The team at YES assists job seekers with disabilities that are permanent, or likely to be permanent, and who need ongoing support to gain and maintain employment in the open labour market. It is without doubt that their expertise excels all competitors in the east as YES has taken out the only five star rating in that part of Melbourne.

The star rating is awarded relative to the performance of the agency in comparison to competing DEN members across Australia. Five stars being the best, means that YES, as a provider, has exceeded all other disability employment agencies in Eastern Melbourne for the “uncapped” program.

Five star rating awarded for YES Personnel’s Uncapped service type relates to clients receiving income support with successful part time participation requirements met. It is quite the challenge and YES Personnel have accomplished an assessed future work capacity of 15-29 hours per week with up to two years assistance for their clients.

Having also earned a four and half star rating for “Capped” service types, YES Personnel have been successful in providing a highly efficient, effective and high quality service to clients who have an assessed future work capacity of eight or more hours per week and who require long term support in the workplace and/or are unable to work at full wages, for their immediate locality in the east.

Job seekers who have worked hard with YES Personnel and who have benefited from their personalised support and professionalism have managed to gain rewarding careers of their choice. YES Personnel prides itself on assisting job seekers to fulfill their goals and expectations through validation and self empowerment. The team at YES takes their client’s career plans seriously and breaks through the barriers to ensure career pathways are not just outlined but made into a reality. Julie Higgins, Manager of YES Personnel thanks her team, Stuart, Kate, Vickie, Amanda, and Phillip as they have devoted themselves tirelessly to believing in the people they support. They have recognised the potential and believed in their clients, knowing that deep down they can achieve their employment goals.

The difference is undeniable. YES Personnel takes the time at the pre-employment stage to work closely with clients on interview techniques, job searching skills, on-the-job training and ongoing support even whilst in employment. The collective efforts of the team at YES have been well rewarded.

Media Contacts

Julie Higgins
YES Personnel

(03) 9879 5011 jhiggins@st.johnofgod.org.au

Dominique Moollan, Communications & Culture
St John of God Accord

(03) 9433 0318 dmoollan@st.johnofgod.org.au

About St John of God Accord

St John of God Accord originates from a strong history of hospitality through the energy and commitment of our original sponsor, the Hospitaller Order of St John of God Brothers, established in 1953. In 2007 we plotted a new course, strengthened in unity with the sisterhood of St John of God Health Care to become an inspired leader in our industry.

Working to improve quality of life by maximizing opportunities for the people we support, we have developed innovative and best practice in and around 50 locations throughout Victoria that provide accommodation, respite, day programs and employment support. We aspire to being the best disability support service possible.

Through our four service principles, Choose ... Do ... Connect, and Built For Me, we provide comprehensive and integrated support service to people with a disability, and continue to turn aspirations and desires into reality. This is our mission.